



KISTA MÄSS-SERVICE
by EASYFAIRS

Rental terms and Delivery terms

Rental terms

All prices are rental prices for the entire exhibition period unless something else is stated. See current payment terms below.

Everyday terms/wording

The word "RENT" is used on Kista Mäss-services Website, and it means that you as a customer "RENT" our rental services and product services. A few products are marked as "purchase only", this then means that the product is only for sale and that the buyer then keeps it after the exhibition. If nothing is mentioned, then all purchases are rentals only.

Delivery of product or service

Kista Mäss-service cannot guarantee that we have every product in stock. Kista Mäss-service reserves the right to then use an alternative product instead. If an order is late, we reserve the right to decline delivery of the chosen product or service.

Prices not included in Kista Mäss-service services

At Kistamässan:

Any goods services provided by Kista Mäss-service is subject to a fee. This will be charged after the fair.

At other venues except Kistamässan:

Deliveries of products to locations outside of Kistamässan are not included in the rental price and are to be paid by the customer. Services purchased from the venue are not included in Kista Mäss-service's services. Goods handling on site will be charged to the customer directly by the organizer, such as loading/unloading trucks with customers and materials rented from Kista Mäss-service. Electricity, wire points, etc. also need to be ordered directly from the venues. Please contact the organizer for price information. Kista Mäss-service will help you order the services if needed.

Price adjustments or changes

Kista Mäss-service reserves the right for price adjustments. Kista Mäss-service can whenever necessarily adjust or remove products from the catalogue/assortment.

Kistamässan
Arne Beurlings Torg 5,
164 40 Kista

Telefon / Mail:
08-506 650 00
kistamasservice@easyfairs.com

www.kistamasservice.se



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Typos

Kista Mäss-service cannot be held responsible for any typos that may occur in catalogues, online web shop, pamphlets or other information given out in accordance with Kista Mäss-services services.

Damage or loss of Kista Mäss-services products

Damage or loss of product will be replaced by the exhibitor (buyer/renter of product/service). Please note that the cost of a product which is damaged or lost is often much higher than the actual rental price.

Damage or loss of own products

Please check your insurance situation before the exhibition/fair! Kista Mäss-service does not take any responsibility for your products before, during or after the exhibition / fair / event. Kista Mäss-service is not responsible for an exhibitors stand and the products/decorations inside it, not even if Kista Mäss-service is present when damage occurs or if somebody else is present who Kista Mäss-service is responsible for. Kista Mäss-service is not responsible for material, clothes or other equipment which belongs to the exhibitor or third parties while stored at fair grounds.

Payment terms

Invoice payment, net 10 days.

All services or products used/sold by Kista Mäss-service are usually invoiced after a fair and are to be paid with the term of net 10 days. Kista Mäss-service reserves the right to always charge and demand pre-payment on the full amount. After expiry date, interest will be added on with + 8% units. Further charge for late payment/reminders will be issued to the purchaser of the service/product.

Apply for extension of payment period

An extension is only applicable when an agreement is set up ahead of time with Kista Mäss-service. This extension must be agreed upon before any purchases are made.

Late orders and following orders

All orders after deadline (see the date in the exhibitor manual) an additional charge of 30% in on the listed prices will be added. All orders during move-in date an additional charge of 50% on the listed price will be added. Kista Mäss-service reserves the right to decline an order should we feel that it is too late for us to deliver

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on time. Kista Mäss-service also has the right to replace the product or service with another alternative.

Consumer complaints

Consumer complaints have to be issued to Kista Mäss-service at the latest 8 days before the invoice date.

Cancellations

The full rate will be charged for any bookings changed/cancelled less than 15 working days (3 weeks) before the opening day of the Fair/Event.

Force majeure

Circumstances such as war, strike, blockade, fire, explosion, state intervention or other circumstances over which the parties have no control and that prevent, delay or significantly add to the expense of the parties' fulfilment of the terms in this agreement, and that could not reasonably be predicted, relieve the parties of their obligations and rights under this agreement.

Please Note!

Pre-payment applies to: Companies/Organizations/Individuals registered abroad.

If the invoice is not paid in advance Kista Mäss-service reserves the right to decline delivery of ordered products or services. We accept both VISA and Mastercard.

Specific forms are available for telephone transactions.

Please contact Kista Mäss-service in time to receive the necessary forms and information. When paying with a credit card, an administration fee will be issued with 4 (four) percent of the total invoice amount.

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